



Appointment and Booking Policy

Appointments

- Call Massage Green anytime during normal business hours to schedule an appointment or book online.
- Schedule a standing appointment to ensure that your preferred day, time and even therapist are always available.
- Walk-ins are welcome, but accommodations are subject to therapist availability.
- Please arrive 5-10 minutes before your scheduled appointment time in order to ensure a full massage session.

Cancellation Policy

- You may cancel your appointment without charge anytime before the close of business on the business day preceding your scheduled appointment.
- Same day cancellations will be charged 50% of the scheduled service price; however, calling to cancel an appointment less than 3 hours before the scheduled service will be a 100% charge of the scheduled service.
- If you do not call to cancel your scheduled appointment or do not show up for your scheduled appointment, you will be charged the full service rate for the scheduled appointment.